MANAGERS: MANAGING CAREER GROWTH

Managers, use this guide to help employees address common challenges to career advancement at Kaiser Permanente.

	EMPLOYEE CHALLENGE	SUGGESTED SOLUTIONS	
SET EXPECTATIONS	SEEKING MORE EDUCATION	 » Eligible KP employees can use tuition reimbursement (kpcareerplanning.org) and take KP Learn courses (learn.kp.org). » Partnership union members can use education trust services: Ben Hudnall Memorial Trust (bhmt.org), SEIU UHW-West & Joint Employer Education Fund (theedfund.org), and SEIU Healthcare 1199NW Multi-Employer Training Fund (healthcareerfund.org) offer career counseling, degree programs, skill enhancement and team training. » Represented employees may be eligible for education leave. See labor contracts for details on this and other educational benefit criteria. 	
	SEEKING MORE EXPERIENCE	 » Inform employees if your department has a cross-training program. If not, consider talking with your regional Workforce Planning and Development (WFPD) committee about starting a program (kpcareerplanning.org/prd/contact_us.php). » Encourage employees to participate in a training program to help gain experience. Visit the experience programs page at kpcareerplanning.org/experience for a guide to apprenticeships and other programs. » Contact your local union partners to inquire about workforce development opportunities (LMPartnership.org/about/whos-who/staff-directories/local-unions). 	TRANSITION TO
	LOOKING TO GAIN MORE EXPOSURE	 Consider including employees on high-visibility projects. Mention opportunities to volunteer at kpcares.org or join an employee association such as the KP African American Professional Association (sp-cloud.kp.org/sites/BRGHub). 	NEW CARE
	LOOKING TO IMPROVE INTERVIEWING SKILLS	 All KP employees can practice interviewing (kpcareerplanning.org/prd/interview_guidelines.php), take KP Learn courses (kpcareer-kpcareer-kpcareer). Partnership union members can talk with a trust fund career counselor (kpcareer-coaching), theedfund.org/cc, healthcareerfund.org/programs-services/career-counseling). 	III III III III III III III III III II
	FACING LIMITED OPPORTUNITIES WITH SCHEDULE	 » Discuss what matters most to employees — a new position may involve sacrifices over shift/location. » All KP employees can explore career paths at kpcareerplanning.org/paths. » Find more tips for talking with employees in the Workforce of the Future Conversation Toolkit (LMPartnership.org/tools/workforce-future-conversation-toolkit). 	



